



Better Housing
COALITION

Resident Services Coordinator - Senior Services

The Better Housing Coalition (BHC) is a regional leader in affordable housing development and management. Since 1988, the organization has evolved into the region's largest nonprofit community development corporation. BHC creates high-quality homes for residents of modest means, and empowers them with programs and tools to help them reach their fullest potential, at all stages of life. The Better Housing Coalition owns and manages 16 rental communities located in the city of Richmond, Henrico and Chesterfield counties (eight of which are for senior adults, ages 55 and older). In order to accomplish our mission, it is essential for BHC to attract and retain energetic and knowledgeable employees who share its values.

Beyond housing, BHC offers residents of its rental communities an array of free and voluntary support services to assist them in meeting their academic, economic, and health & wellness goals. If you are interested in helping BHC and our residents achieve their goals, please apply for the position of Resident Services Coordinator in our senior communities.

The Resident Services Coordinator (RSC) in BHC's independent senior housing is an integral member of our Community Social Work team and provides direct case management and information services to help our older residents age in place with dignity. The RSC assesses resident functioning, provides professional counseling and works in partnership with residents to develop and implement a plan to meet their needs and goals. The RSC also facilitates group socialization, civic engagement and community building activities, working in coordination with consultants, volunteers, and/or community partners.

The ideal candidate will have a degree in social work or related human services field. Master's degree (MSW) highly preferred. Two years' recent experience working directly with senior adults (55 and older) is required. The candidate will have experience with multi-level, multi-system social work practice and a demonstrated ability to work with a high degree of autonomy.

This is a flex position (the RSC will have the latitude to work either full-time or part-time as desired). This is a Monday-Friday workweek, with no on-call responsibility.

Qualified candidates: to apply, please submit your resume and cover letter to recruiting@betterhousingcoalition.org.